

**Precautionary Measures and Guidelines of the Company for Attending  
the Annual General Meeting to Help Prevent the Spread of  
Corona Virus Disease (COVID-19)**

Because of the ongoing situation of Corona Virus Disease 2019 (“COVID-19”) outbreak, the Company has a deeply concern over the situation and a great care for the Shareholders’ health, the Company would like to inform about Precautionary Measures and Guidelines of the Company for attending the Annual General Meeting of the Shareholders for the Year 2021 as follows:

**1. Request for the Shareholders to consider appointing the Company’s Independent Directors to vote on their behalf**

In order to prevent and reduce the risk of spreading of COVID-19, the Shareholders could fill in the Proxy Form (Enclosure No. 1) and indicate Mrs. Preeprame Seriwongse, Mr. Joti Bhokavanij, or Dr. Kosol Petchsuwan, our Independent Directors, to be their proxy person. The completed and executed proxy should be submitted, together with the required documents or evidence to True Corporation Public Company Limited, Company Secretary & Securities Department, 15<sup>th</sup> Floor, No. 18 True Tower, Ratchadapisek Road, Huai Khwang, Bangkok 10310, Thailand, and delivered to us **before 26<sup>th</sup> April 2021.**

**2. For the Shareholders who still wish to attend the meeting, the Company would like to request the Shareholders who will participate in the Meeting and clarify about guidelines of the Company for attending the AGM to help prevent the spread of COVID-19 as follows:**

- 2.1 the Company will provide screening area in accordance with the guidelines of the Department of Disease Control, the Ministry of Public Health on Ground Floor. **In case of any persons having fever, or any of the following symptoms of respiratory infection illnesses such as fever, cough, sore throat, sneezing, runny nose, or risks of having respiratory infection illnesses, or have traveled to the high-risk areas, or are in close contact with patients infected with Covid-19, the Company reserves the right to deny participation of such Shareholders in the Meeting.** In this regard, in case the Shareholder is present at the meeting venue, such Shareholder can appoint the Company’s Independent Directors to vote on his/her behalf, as appeared in above-mentioned details.
- 2.2 The Shareholder or proxy are requested to check in and check out via Thaichana Application when enter in and leave the meeting venue.
- 2.3 Each participant will be required to stand at any line of screening area, documents check point, the registration counter, and any other line, at least 1 meter distance between yourself and others.

- 2.4 The Shareholders or participants will be assigned to a seat with appropriate social distance at the minimum of at least 1 meter space from each other. This will significantly reduce the number of seats available to be approximately 90 seats and more seats could not be added because gathering of many people in the same place for a long time is not permitted.
- 2.5 The Shareholders or participants are requested to be seated at the assigned seat for the sake of following up in case of any unforeseen circumstances. When the seats are fully occupied, no more participants will be allowed to enter into the Meeting venue. The Company, therefore, requests the cooperation from the Shareholders who are present at the Meeting venue to appoint the Company's independent director to vote on your behalf, instead of participating in person.
- 2.6 The Company kindly requests all participants to prepare and wear a face mask throughout the meeting time.
- 2.7 For the safety and well-being of all participants, NO microphone will be available for participants who wish to ask questions at the Meeting. Participants will be asked to submit their written questions to the Company's staff to further submit to the Chairman of the Meeting.
- 2.8 **Snack, coffee, and tea will NOT be provided, and snacking in the Meeting area is not allowed** in order to minimize direct contact and to reduce the risk of spreading the Virus.
- 2.9 The printed copies of Annual Report 2020 and any other printed documents will NOT be provided in order to minimize personal direct contact and for safety and well-being of all participants.
- 2.10 If there are any changes in the situation or additional AGM-related measures from the Government Authorities, the Company will announce on the websites of the Company ([www.truecorp.co.th](http://www.truecorp.co.th)).

If there are many people travel to attend the AGM or many people arrive at the venue at the same time, such event could delay the screening and registration processes, the Company hereby apologizes for any inconvenience that may cause to the participants.