

**Appendix 3 Information of the Head of Internal Audit and Head of Compliance Units**

**Head of Internal Audit (as of 31 December 2023)**

**Ms. Warunya Chenpitayaton**

**Head of Internal Audit**

**Age 42 years**

**Education**

Bachelor’s degree of Commerce and Accountancy, Chulalongkorn University

Master of Science in Finance - International program, Chulalongkorn University

**Training**

- Knowledge 2023 and beyond, Bangkok Technology Workflows by ServiceNow
- Grapa Telco Risk Hunters 2023
- Empowering Innovation - A Generative AI with Microsoft & PwC 2023
- Governance System for Fraud Detection by RIC 2023
- Transform Analytics with Tableau AI Innovations 2023
- Cybersecurity Motivation Seminar for Thailand by NCSA 2023
- Data Governance from Theory to Action by PwC 2023
- Code of Ethic for Certified Public Accountant (TFAC) 2023
- Data Visualization & Storytelling with Tableau 2023
- IIAT Annual Conference 2023 – Internal Audit in a Quick and ever-changing world
- Telecoms World Asia 2023
- Data Analytics Bootcamp 2023

**Major Experience**

Mar 2023 - Present	Head of Internal Audit, True Corporation Public Company Limited
2022 - Feb 2023	Vice President - Internal Audit of Total Access Communication Public Company Limited
2020 - 2022	First Vice President - Internal Audit of B. Grimm Power Public Company Limited
2017 - 2020	Vice President - Internal Audit of B. Grimm Power Public Company Limited

**Head of Compliance & Monitoring Division (as of 31 December 2023)****Mrs. Oranuj Sookananchai****Head of Compliance & Monitoring Division****Age 59 years****Education**

Master of Business Administration, Management, Kasetsart University

Master of Science, Computer Sciences, Western Michigan University

Bachelor of Science, Statistics and Computer, Thammasat University

Mini in Master of Telecommunication Management, Mahidol University

Modern Manager Program, Chulalongkorn University

**Training**

- Ethical Leadership Program (ELP), Year 2023  
held by Thai Private Sector Collective Action Against Corruption (CAC)
- Leader as Coach Program, Year 2023  
held by True Corporation Public Company Limited
- Thailand Quality Award: TQA Assessor training, Year 2021  
held by Thailand Productivity Institute
- Leadership Development Program Year 2020  
held by True Corporation Public Company Limited

**Major Experience**

Mar 2023 - Present	Head of Compliance & Monitoring Division, True Corporation Public Company Limited
Apr 2021 - Feb 2023	Chief Quality Assurance Officer, True Corporation Public Company Limited
Mar 2014 – Mar 2021	Group Director – Retail Shop Management, True Corporation Public Company Limited
May 2012 – Mar 2014	Director- Customer Management, True Corporation Public Company Limited

## **Duties and Responsibilities of the Head of Compliance & Monitoring**

The Board of Directors appointed Mrs. Oranuj Sookananchai as a Head of Compliance & Monitoring Division since 1 March 2023. Responsible for ensuring that the company's operations comply with applicable laws, regulations, and policies. The Head of Compliance & Monitoring Division has the following primary responsibilities:

- Establish compliance policies and procedures that are aligned with applicable laws, regulations, and policies such as Code of Conduct, Anti-Corruption Policy, Business Partner Management, Culture of Integrity, etc.
- Monitor and ensure that employees comply with compliance policies and procedures.
- Develop and implement compliance training program for employees.
- Audit and evaluate compliance performance.
- Report compliance performance to the Board of Directors, Corporate Governance Committee and Audit Committee.